



Traditional Phone (Roseville Area)

Smart Steps

1. Ensure that all phones/equipment are on hook.
2. Unplug each piece of equipment you have plugged into the telephone jack for the line with no dial tone.
3. When you get to the last piece of equipment, if you still have no dial tone, unplug it and plug one of your other phones back in to check for dial tone.
4. If you still have no dial tone, run a simple test on the Standard Network Interface (SNI). It is a gray box approximately 6"x 9". It is usually located outside your house and normally near the electrical panel.

