



# Internet

## Smart Steps

1. Check all physical connections behind your PC, DSL modem and wired/wireless router to ensure they are secure.
2. Completely power off and then on in this order: DSL modem router computer. Wait at least 10 seconds before turning on your devices.
3. If you still cannot connect to the Internet and you have a router, please disconnect the router and connect your computer directly to your wall jack or DSL modem.

